Microsoft Dynamics 365 Finance & Operations and Amazon Integration

Integration Endpoints

Microsoft Dynamics 365 Finance & Operations
and Amazon Integration

FBA

🛒 Orders

- New web orders placed on Amazon will be synced to Dynamics 365 Finance & Operations under a default/one time customer.

- The following details will also be synced from Amazon to Dynamics 365 Finance & Operations:

  - Proper item details
  - Item pricing
  - Taxes
  - Shipping charges
  - Discounts
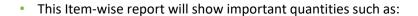 - Billing and shipping address

📋 Items

- Dynamics 365 Finance & Operations Item Master and Amazon Items will be mapped using the ASIN code.

- Item Information Updates as well as Price Updates will be synced from Dynamics 365 Finance & Operations to Amazon. Such Updates will be reflected within Amazon Product Catalogue.

🏬 Inventory

- In Amazon FBA Model, Amazon manages the merchant's Inventory. Thus, APPSeCONNECT will provide a Daily FBA Inventory Report as a CSV/Excel within an FTP/SFTP folder, providing a comprehensive view to the merchant.

- This Item-wise report will show important quantities such as:

  o Quantity Sent to Amazon
  o In Transit Quantity
  o Received Quantity at Amazon FC
  o Discarded/Rejected Quantity at Amazon FC
  o Sold Quantity
  o Quantity Returned from Customers
  o Available Quantity

Shipment

- Shipments created by Amazon FBA Merchant within Amazon FBA login will be synced back to create an automatic Stock Transfer Order with Dynamics 365 Finance & Operations

Returns

- Amazon Seller Central Order Returns will be synced to Microsoft Dynamics 365 Finance & Operation as Sales Return.

- Order Return information like Line items, Taxes, Shipping Charges, Discounts from Discount Coupons will also be synced from Amazon Seller Central to Microsoft Dynamics 365 Finance & Operation Order Return to provide accurate Order Return Total.

Invoice

- Dynamics 365 Finance & Operations Invoice will be synced to Amazon Seller Central as Invoice against Amazon Sales Order.

- This process is only applicable for EU marketplaces. Marketplaces where the invoice sync is possible are Spain, UK, France, Germany, Italy, Netherlands, Poland & Sweden.

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🏠 Warehouse and Inventory

- Single or multiple warehouses of Dynamics 365 Finance & Operations can be mapped in APPSeCONNECT to sync regular Stock Updates from Dynamics 365 Finance & Operations to Amazon.

Integration Endpoints

Microsoft Dynamics 365 Finance & Operations and Amazon Integration

Shipment / Fulfillment

- Shipments created in Dynamics 365 Finance & Operations against Amazon Web Orders will sync Shipment Updates to Amazon using Feed.

- Order Status will be changed and Tracking data will be added to Amazon Seller Central.

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Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your business workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

Save Time and Effort

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

Boost Productivity

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

Maximize Growth

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...

Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

Erika Weihmayer
Prana Biovegan

The product is easy to work with. Through out the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

Integration Case Studies

Big Bike Parts

With APPSeCONNECT it has been very affordable and the integration works great. We couldn't ask for a better solution and it really fits our needs.

Read Now →

Eurofer

With APPSeCONNECT, Eurofer has been able to sync SAP Business One, Magento, and Amazon seamlessly and has achieved a simplified inventory management.

Read Now →

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US Office
7876 Buffaloberry Rd, Frisco,
Texas, 75035, United States

India Office
DGK 912, DLF Galleria, Action Area 1B,
New Town, Kolkata – 700156,
West Bengal, India

sales@appseconnect.com

www.appseconnect.com