

## SAP Business One and Zuper Integration







## **Synchronization Points**

SAP Business One and Zuper Integration

This Integration was developed in partnership with ECS

#### Service Calls

Service calls received on SAP Business One and Zuper will be bi-directionally synced with the following details:

- Customer Subject
- Associated Equipment Card
- Call Start date and time
- Call End Date and Time
- Subject
- Technician Items
- Quantity, and Price from a Sales Order if it exists in Resolution Status

#### 🔏 Business Partners

Business Partners in SAP Business One will be synced to Zuper with the following details:

- Card Code
- Card Name
- Phone 1, Phone 2
- Email
- Ship to Address
- Bill to Address



#### **Equipment Card**

Equipment card of any said item will be synced from SAP Business One to Zuper with details such as:

- Item Code
- **Item Description**
- **Internal Serial Num**





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#### Inventory

Inventory details of items are synced from SAP Business One to Zuper with the necessary details such as:

- Item Code
- Item Name
- Item Quantity
- Quantity by Warehouse Location

#### Warehouse/Trucks

Warehouse and logistics (trucks) details in SAP Business One are seamlessly synced with Zuper with the following details:

- Warehouse Code
- Warehouse Name
- Tech assigned to that Warehouse



#### **Sales Orders**

Newly placed web orders on Zuper will be synced to SAP Business One as Sales Orders with all the necessary details such as:

- Item Code
- Item Name
- Document Date
- Document Due Date
- Date
- Quantity
- Customer





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#### **Service Contracts**

Service contract documents will be seamlessly synced from SAP Business One to Zuper with details such as:

- Equipment Card
- Item Code
- Item Name
- Internal Serial Num
- Start Date and End Date
- Contract Length Customer





# Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your business workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

#### Save Time and Effort

Seamlessly connect businesscritical applications and save huge amount of time and effort by automating business processes

#### **Boost Productivity**

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

#### **Maximize Growth**

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

#### What our customers say...



Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

Erika Weihmayer Prana Biovegan



The product is easy to work with. Through out the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein Lumondi Inc

Automate Your Business With APPSeCONNECT. Get Started Now!



### **Integration Case Studies**





#### Hernon

With APPSeCONNECT, Hernon achieved a zero-business downtime and levaraged the power of a fully automated and integrated solution to ensure business growth.







#### Niagara Warenhandels GmbH

Niagara Warenhandels GmbH, established in 1997 in Cologne, Germany, is a prominent specialty retailer that offers a broad selection of high-quality spirits, champagne, wine, and beverages.

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