



Microsoft Dynamics 365 Finance & Operations and WooCommerce Integration



Integration Endpoints

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Product Information (Add/Update)

- Product Information is maintained centrally within Dynamics 365 F&O and synced to WooCommerce. Updates to product information are also synced between the platforms.
- Key attributes synced by APPSseCONNECT during product sync are as below:
 - Item Number
 - Product Name
 - Search Term
 - Product Type
 - Product Sub-type
 - Product Attributes



Price

- Product prices maintained in Dynamics 365 F&O are synced to WooCommerce. The scenario, however, varies for B2C and B2B customers.
- Key attributes synced by APPSseCONNECT during product sync for B2C customer are:
 - Item Number
 - Retail Price
 - Currency
 - Price Validity Start Date
 - Price Validity End Date
- Additional key attributes synced for B2B customers:
 - Quantity-based Price
 - Pricelists



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Customer Master

- New customer signups on WooCommerce are synced to Dynamics 365 Finance and Operations with accurate information, to be able to execute the fulfilment cycle in a seamless manner.
- Key attributes synced by APPSeCONNECT during Customer sync are:
 - Account Number
 - Customer Name
 - Customer Group
 - Telephone
 - Email
 - Customer Address



Contact Master

- New Contacts can be synced vice-versa in both the platforms. These are efficiently managed both in Dynamics 365 F&O and WooCommerce and can be used to sync the data. This can also be linked with the respective customer account to build the relationship.
- Key attributes synced by APPSeCONNECT during Contact sync are:
 - Contact Name
 - Contact Number
 - Email
 - Telephone
 - Contact Address



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Inventory

- Warehouse and site-specific on-hand quantity available for sale on eCommerce is synced from Dynamics 365 F&O to WooCommerce. This prevents overcommitting stocks and loss of sale when stock is available.
- Key attributes synced by APPSeCONNECT during Inventory sync are:
 - Item Number
 - Available Quantity



Order

- New web orders placed on WooCommerce are synced to the appropriate plant in Dynamics 365 Finance and Operations, enabling streamlined fulfillment of orders from the correct warehouse.
- Key attributes synced by APPSeCONNECT during Order sync are:
 - WooCommerce Order Number
 - Customer Number
 - Warehouse
 - Shipping Address
 - Items and Quantities



Shipping

- When orders are fulfilled, shipment is processed in Dynamics 365 F&O along with tracking number and synced with order status in WooCommerce.
- Key attributes synced by APPSeCONNECT during Shipment sync are:
 - Shipment Number
 - WooCommerce Order ID
 - Tracking Number

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your business workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

Save Time and Effort

Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

Boost Productivity

Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

Maximize Growth

Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...



Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.

Erika Weihmayer
Prana Biovegan



The product is easy to work with. Through out the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

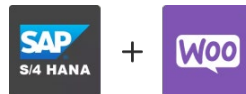
Integration Case Studies



Christiania Bikes

How Christiania Bikes streamlined their organizational processes through the power of breakthrough integration and automation offered by the modern iPaaS APPSeCONNECT.

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