Microsoft Dynamics NAV and Magento Integration

Synchronization Points

Customer

- **New Customer**
  New customer's account, contact information, billing and shipping address etc. will be synchronized to Microsoft Dynamics NAV Business Partner Master Data.

- **Existing Customer**
  Existing web customer's details are downloaded to Microsoft Dynamics NAV automatically in real-time.

- **Guest Customer**
  As per the business requirements, the connector can be configured to sync the guest customer's information such as contact and address, to Microsoft Dynamics NAV with a different B.P. Code for easy tracking. Merchants can plan for further marketing activity for these guest customers based on their contact information.

Product

- **List Items in different categories**
  List Microsoft Dynamics NAV items in the e-commerce web store as simple, configurable, bundled, group of products.

- **Maintain prices in websites**
  Microsoft Dynamics NAV item base price will be synced with Magento item base price.

- **Maintain exact inventory level**
  Stock Update from Microsoft Dynamics NAV to maintain the exact inventory level in the eCommerce store.

- **Period and volume discounts**
  Period and volume discounts on items can be set from Microsoft Dynamics NAV and it will be reflected in the web store.

- **Easy download of products**
  Download existing simple, configurable, grouped, and bundled web products to Microsoft Dynamics NAV in just one click.

- **Product details update**
  Updates made in product details on Magento can be instantly made to reflect in Microsoft Dynamics NAV Item Master Data.

Synchronization Points

Order

- **Sales order sync – Web customers**
  All the Magento sales orders placed by the web customer will instantly be converted into Microsoft Dynamics NAV Sales Orders.

- **Sales order sync – Guest customers**
  All the web sales orders placed by the guest customers will be transformed into Microsoft Dynamics NAV Sales Orders.

Invoice

Invoice sync
APPSeCONNECT will sync the Magento created invoice document to NAV Posted Invoice document. Magento corresponding Payment Method can be mapped with NAV listed payment method through their relationship mapping. APPSeCONNECT can also sync Microsoft Dynamics NAV invoices to Magento.

- **Web order status update**
  Once the shipment or invoice is generated in Microsoft Dynamics NAV, web users can instantly get the updated information and shipment tracking number on Magento by viewing the web order status which will be changed from 'pending/processing' to 'shipped/complete'.

- **Order total calculation**
  Exact value mapping of tax and shipping charges are ensured for proper order total calculation while converting web orders into Microsoft Dynamics NAV sales orders.

- **Maintain same order value**
  APPSeCONNECT fully supports the synchronization of the discounts to Microsoft Dynamics NAV sales order and maintains the same order value both in Magento and the ERP system.

Synchronization Points

Shipment

The Magento store being integrated with a payment gateway, payment authorization and capture process will happen in the gateway website. On successful payment, the transaction ID will be returned, and the order will get placed on Magento. Also, the invoice will be instantly generated in eCommerce store. APPSeCONNECT will download the sales order, invoice to Microsoft Dynamics NAV as ERP sales order and posted document invoice. APPSeCONNECT can also sync Microsoft Dynamics NAV invoices to Magento

Shipping

• **Shipping method and Shipment charges**
 eCommerce shipping method and shipment charges will be fully mapped with Microsoft Dynamics NAV shipping method and freight, through APPSeCONNECT.

• **Shipment tracking number**
 Microsoft Dynamics NAV user can put the shipment tracking no. in NAV Posted Sales Shipment, and it will be synced to Magento. This tracking number is available in the storefront in the order details. Thus, web customers can track his/her shipments using this tracking number.

Some unique features:

• **Support for multiple websites**
 APPSeCONNECT has the full capability to connect multiple websites with Microsoft Dynamics NAV.

• **Automatic synchronization**
 Microsoft Dynamics NAV user can put the shipment tracking no. in NAV Posted Sales Shipment, and it will be synced to Magento. This tracking number is available in the storefront in the order details. Thus, web customers can track his/her shipments using this tracking number.

Transform the way you work and improve business efficiency!

APPSeCONNECT-led business processes streamline your business workflow and help you expand customer and employee satisfaction amplifying revenue numbers and growth.

SAVE TIME AND EFFORT
Seamlessly connect business-critical applications and save huge amount of time and effort by automating business processes

BOOST PRODUCTIVITY
Eliminate the need for manual data entry, resulting reduced risk of errors, increased productivity, quality and a happier workforce

FOCUS ON PROFITABILITY
Streamlined business processes lets you focus on what matters the most: increasing customer satisfaction, revenue, growth!

What our customers say...

Without APPSeCONNECT, I don't think we could have grown our website to where it is now. In terms of what is out there in the market, it is the cheapest option that would deliver a reliable service.
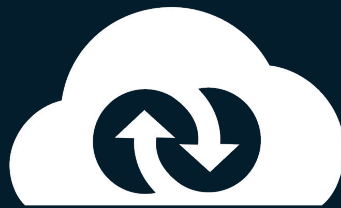
Erika Weihmayer
Prana Biovegan

The product is easy to work with. Throughout the process, APPSeCONNECT was very accommodating of our specific requests.

Victoria Schweistein
Lumondi Inc

Automate Your Business With APPSeCONNECT. Get Started Now!

APPSeCONNECT

www.appseconnect.com